



TOUR CONSULTANTS

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SAFETY & SECURITY

The safety of every participant traveling with Bennett Travel is our utmost priority

GENERAL LIABILITY

Bennett Travel maintains general liability coverage at \$5,000,000.

TRAVEL HEALTHCARE ASSISTANCE

Should medical assistance be needed while on tour, Bennett Travel has procedures that allow for a quick medical response. Our Tour Directors have access to the nearest medical treatment facility and will assist in securing transportation if needed.

Students and Chaperones are protected by accident/illness insurance managed by Travel Insured which is an extra feature if the group leader requests its inclusion. This insurance may also be purchased individually if the group leader does not request its inclusion.

EMERGENCY PLAN 24/7

In collaboration with local authorities and the US Department of Homeland Security, we follow their guidelines and alerts. Should you need to contact Bennett Travel after hours, please call our emergency line at 231-838-1925. Since your Tour Director will be traveling with you throughout the entire trip, they have been instructed on how to handle any given situation. All of our Tour Directors are former band, orchestra and choir directors of very successful programs, thus, giving them an advantage of working with unexpected situations.

MOTOR COACH COMPANY

Motor coach companies who are selected by Bennett Travel have gone through an extensive evaluation to insure the best company, coaches and drivers. Most drivers are individually selected by Bennett Travel.

VENDOR EVALUATIONS

All of our vendors such as hotels, restaurants and attractions receive an annual evaluation by Bennett Travel.

TRIP INTERRUPTION

If there is a travel delay requiring overnight accommodations and meals, Bennett Travel will make the necessary arrangements. Depending on the circumstances, the group may or may not be responsible for the additional costs involved. An example would be if the trip is delayed for weather conditions – the group would be responsible for the costs involved. This is why we recommend purchasing travel insurance.

NTA & ABA MEMBERSHIPS

Bennett Travel maintains membership in the National Tour Association and the American Bus Association.

NIGHTTIME SECURITY

Bennett Travel provides nighttime security guard(s) dedicated to your group.